

# PurePoint® Financial Community Guidelines

We welcome your participation as a means of sharing your own experiences, suggesting improvements, and chiming in on the conversation. To keep our community focused, we have set some guidelines:

1. This Community is moderated, and we review all comments before being posted. You should only post your own content, and not let others post on your behalf.
2. To ensure exchanges are productive, informative, respectful of diverse viewpoints and lawful, we will attempt to review all comments, and we will NOT post comments that are:
  - **Confidential Information.** Please do not provide any of your specific account details or other personal information. If you have questions about your account, please contact our Client Support Center or go to [purepoint.com](https://www.purepoint.com).
  - **Spam.** Comments focused on selling a product or service, or comments posted for a purpose of driving traffic to a particular website for personal, political, or monetary gain, will be excluded.
  - **Personal Attacks.** If you disagree with the content, we'd like to hear from you, but ask that you refrain from personal attacks or being disrespectful of others.
  - **Illegal.** You will not post any content: (1) that violates any local, state, or federal laws or regulations, including but not limited to copyright, patent, trademark, trade secret and other intellectual property rights; (2) that is unlawful, slanderous, tortuous, defamatory, libelous or is an invasion of another's privacy; (3) that encourages illegal activity.
  - **Offensive Language.** Comments including profane or provocative language will be excluded (which means that hateful, religious, racially or ethnically offensive or derogatory content, threats, obscene or sexually explicit language will not be tolerated).
  - **Involve Litigation.** We will exclude posting comments concerning threatened or actual litigation, or disputes, between you and any other person or entity. If you have concerns about an issue and would like to provide feedback, or would like follow-up from us, we invite you to contact us through our website at: <https://www.purepoint.com/online-banking/contactus>
  - **Off Topic.** We will exclude comments not related to the subject of the conversation. If you have an idea for a subject, would like to provide feedback, or would like follow-up, we invite you to contact us through our website at: <https://www.purepoint.com/online-banking/contactus>
  - **From Children.** Any comments or posts from users under the age of 13 will not be posted.
  - **In HTML or URLs.** Please only enter plain text.
3. We reserve the right to change these guidelines at any time in our sole discretion.
4. We do not endorse any comments made by our employees, unless they are authorized to do so by us. All statements and viewpoints expressed in the comments are strictly those of the commenter, and do not constitute an official position of PurePoint unless they are posted by the original author (who is authorized to make such comments on behalf of PurePoint).
5. **Attention Employees:** If you work for PurePoint, you MUST disclose your employment status when submitting comments or questions. This is a material fact that may influence content and that community members should be aware of. If we feel the nature of your comment is confidential, shares information not publically available, or recommends an action, which could adversely affect our customers or employees, we reserve the right not to post or remove your comment.

**Effective Date.** This policy was last modified January, 2021.

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